



CHTD NEWSLETTER

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एस. एम. कलावती, B.E., M.B.A., I.T.S.

मुख्य महाप्रबंधक
चेन्नई टेलीफोन

S.M. KALAVATHI, B.E., M.B.A., I.T.S.
Chief General Manager
Chennai Telephones



भारत संचार निगम लिमिटेड

(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED

(A Government of India Enterprise)

BSNL 3G))) **BSNL LIVE**
Faster than your thoughts 2010

78, पुरसैवाक्कम हाई रोड,
चेन्नई - 600010

78, Purasawalkam High Road,
Chennai - 600 010.

दूरभाष / Phone: का./Off.:26426000
26425959

फैक्स / Fax :26414600

ई-मेल E-mail: cgm_chennai@bsnl.co.in

Date: 26.09.2015

MESSAGE FROM CGM

Dear Customer,

We are happy to inform you that migration to NGN (Next Generation Network) has happened in all the 10 Exchanges viz. Chromepet, East Tambaram, Kelambakkam, KK Nagar, Kodambakkam, Mambalam, Medavakkam, Perungudi, Rajakilpakkam and Selaiyur as part of Phase-I with a capacity 55,204 connections. We are sure that customers in these exchanges will experience superior quality of service and will enjoy new features.

Under the NGN Phase-II expansion, we are planning to cover 40 more exchanges with a capacity of 1,75,000 connections .

To make your trip to Mahabalipuram more enjoyable and memorable, we have provided Wi-fi Access through Hot-Spots in and around the "Shore Temple". This will give you "Free Internet Access" for 30 minutes for 3 days in a month. For additional usage beyond "free minutes", you can buy coupons/online recharge of various denominations and enjoy your Internet experience.

We are happy to share with you that our recently introduced schemes viz. "Night Free Calls" & "BSNL Free Roaming" have been well received and we look forward to your continued support.

To enhance your BB experience, we will be increasing the Down Load speed to 2Mbps from the existing 512 Kbps w.e.f 1st Oct 2015.

We have received encouraging response from our esteemed customers and we will make all efforts to make this News Letter more informative & meaningful.

We look forward for your feed-back to improve our service.

Assuring you of our best services at all times,

Yours sincerely,

S.M. Kalavathi
(S.M.KALAVATHI)

Regd & Corporate Office : Bharat Sanchar Bhavan, Harish Chandra Mathur Lane,
Janpath, New Delhi – 110 001. Website : www.bsnl.co.in



BSNL Wifi Hotspot

Wi-Fi Services have been introduced for providing high speed internet access at convenient public locations hereunder called as Hot Spots. Installation of Hot Spots is already under process at various cities/ locations.



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In Chennai, Wifi has been set up at Mahabalipuram.

Customers can avail free 30mins of Wifi, after which Customers can use Paid vouchers to avail the service.

For details visit www.bsnl.co.in

Quick Tip
For Landline usage details , visit
<http://selfcare.sdc.bsnl.co.in>



BSNL VOICE SMS

"Add a personal touch to your messages"

Features:

- Record and send in your own voice.
- Can be sent in any language of your convenience
- No additional features required in handset.
- Receiver can store and listen to the messages.



TARIFF:

Rs.0.75/min for Sending/ Replying/Forwarding and Retrieval of Voice SMS.

Procedure for Sending Voice SMS:

1. Dial * followed by the person's mobile number for which the message is to be sent.
2. Follow the IVR Prompt to record and send the message

A notification indicating message has been listened will be received by the sender.

Procedure for retrieval of Voice SMS:

1. Receiver dials "17070" (BSNL subscribers) or "9442717070"(other operators)
2. Follow the detailed IVR instructions to use Voice SMS

Additional Facilities:

1. Voice SMS can be sent to other operator mobile nos also. Charges apply.
2. Voice SMS can be saved, replied, forwarded and deleted.

Watch Demo in

1. <https://www.youtube.com/watch?v=OMp-59NUyWQ>
2. <https://www.youtube.com/watch?v=wvzwpvz5iCQ>



BSNL VANITY NUMBER

BSNL Chennai Telephones will announce the e-auction of vanity numbers frequently. It will be widely publicized through SMS and in www.chennai.bsnl.co.in website.

The vanity Number will be provided to the successful bidder. This vanity number will be in the Corresponding Licensed Service Area (which includes Corresponding Telecom circle) with all facilities as per the plan like SMS,MMS, International roaming as per the published tariff of BSNL.

Procedure:

1. Visit our website eauction.bsnl.co.in and select the concerned region.
2. Sign up with your Mobile No and Email Id.
3. A password will be sent to the Email Id.
4. Login with your credentials and participate in E auction.

Documents Required:

The prospective customers/ Companies/firms must be an Indian Registered Company/Citizen of India

1. Certificate of Incorporation with copy of articles and Memorandum of Association should also be submitted along with the bid for companies/firms
2. The prospective customers/companies/similar firms should submit latest acknowledged copy of Income Tax returns form.
3. Individual customers should submit the address proof/Identity proof as per the guidelines of BSNL

Fancy numbers are available always on demand at a nominal cost of Rs.855 Onwards. Visit cymn.bsnl.co.in for further details.

Quick Tip

*123# To know Plan name, Main Account Balance and Expiry date.





BSNL VOICE STV

BSNL ELITE STV:

BSNL has introduced BSNL ELITE Voice STV 149 as a promotional offer for 90 days from 23.9.2015.

Features:

1. MRP of STV : Rs.149.
2. 19,200 seconds Voice calls Local/ STD free to any network
3. Validity : 28 days.

To activate the Voice STV, Send SMS STV VOICE149 to 123.

VOICE STV :(seconds pulse charging)

MRP in Rs.(incl of S.tax)	STV feature	Validity
44	Local any network @ 1.4p/2sec	27 days
122	Local any network @ 1.4p/2sec	81 days

- STVs are available for Home LSAs only, while in roaming necessary charges as per the plan.
- Available for current plans, Saral Anant and New nesam plans.
- For information on STVs and plans visit www.chennai.bsnl.co.in

JAI HIND

Send Your feedback to sdevaschn@bsnl.co.in